

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

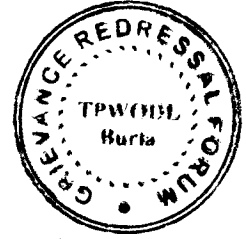
Ref: GRF/Burla/Div/JED/ (Final Order)/ 1828 (4)

Date: 31/07/24

**Present:** Sri A.K.Satpathy, President.  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/488/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Late Nabin Sa C/o-Abhimanu Sa At/Po- Niktimal Ps-laikera Dist- Jharsuguda.		4135-2812-0073	8249317002
3	Respondent/s	SDO(E)-II, JED, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	24.07.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	24.07.2024			
9	Date of Order	31/07/24			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office Laikera.



**Appeared**

**For the Complainant-** Late Nabin Sa  
Represented by Abhimanu Sa

**For the Respondent -** SDO(E)-II, JED, Jharsuguda

**GRF Case No- BRL/488/2024**

Late Nabin Sa  
C/O- Abhimanu Sa  
At/Po- Niktimal  
Ps-laikera  
Dist- Jharsuguda.  
Consumer No.- 4135-2812-0073

**VRS**

EE(Elect.), JED, TPWODL, Jharsuguda

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application has already been emailed to the opposite party to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

*Accordingly, the case is disposed of.*

  
(A.P. Sahu)

Member (Finance)  
~~Member~~

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
(A.K. Satpathy)

President  
~~President~~

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**Copy to: -**

1. Late Nabin Sa, C/O-Abhimanu Sa At/Po- Niktimal, Ps-laikera, Dist- Jharsuguda.
2. Sub-Divisional Officer (Elect.)-II, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orerc.org](http://www.orerc.org) under the "head "Cases->"GRF".